

# **A Study of the Outsourcing Partnership in Healthcare Industry**

## *Research Abstract*

Kuang-Ming Kuo (National Chung Cheng University), Ju-Ling Hsiao  
(Chia-Nan University of Pharmacy and Science), Hsin-Ginn Hwang  
(National Chung Cheng University)

The purpose of this research is to investigate the determinants of outsourcing partnership between clients and providers in the PACS outsourcing projects in the perspective of Social Exchange Theory. Furthermore, the relationship between the quality of outsourcing partnership and the success of outsourcing was also investigated in this research. Survey methodology was utilized, and the subjects were the persons who involved in PACS projects, including MIS professionals and the major users. A total of 400 questionnaires were mailed to 18 Medical Centers which had adopted PACS in Taiwan. And a total of 147 valid questionnaires were collected. The valid response rate was 36.75%. The collected data was analyzed by Structural Equation Modeling to test related hypotheses. The results indicated that coordination, participation, joint action, and information sharing were determinants of outsourcing